

From: [Riviane Araujo](#)
To: [Lois King](#)
Subject: Re: Corporate Complaint - Licensing Services reference: 2095-4186-5123-7608Task assignment: Corporate Complaint - Licensing Services reference: 2095-4186-5123-7608
Date: 17 July 2025 13:01:27
Attachments: [image001.png](#)
[Outlook-ahh534s.png](#)

Hello Lois,

The complaint was submitted online on Sunday, 13 July.

13/07/2025 09:24	Christine O'Hara- Carnduff	Case - New	Case initiated: Corporate complaint	Public
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The Complaints team has five working days to claim and progress cases, so this one was claimed and assigned today, 17 July.

I hope it helps.

Kind regards,
Riviane Araujo
Complaints and Enquiries Officer
Hillingdon Council - Corporate Services
Civic Centre, High Street, Uxbridge, UB8 1UW,
Tel: 6513 (internal)
Tel: 01895 556513 (external)


